



PALLION®

Senior Credit Controller

We have an opportunity for a Senior Credit Controller to join the largest precious metal services group in Australasia and a top 5 Australian private group of companies. This multi-national group operates facilities throughout Australia, Hong Kong and mainland China.

Working alongside a successful and dynamic Finance team, based in Marrickville, the main purpose of this role is to ensure accounts are maintained in accordance with the Credit Policy while looking for innovative and sustainable ways to manage debt and reduce exposure to financial risk for the Pallion business.

You will also be responsible for:

- Significantly reduce debtor days with current customers.
- Establish strong working relationships with internal sales team and partner with them regarding customer relations and debt management.
- Identify financial risks and minimise the exposure to bad debts.
- Provide succinct aged debtor updates to the Finance Manager and CFO and escalate risk assessed customers for further remediation.
- Processing customer credit card payments.
- Influence customers while conducting appropriate debt collection activities.
- Implement and manage internal controls.
- Review internal control policy for governing the reconciling and checking of credit limits and debtor balances prior to the dispatch of goods.
- Prompt resolution of stakeholder queries.

The ideal candidate is proactive, self-motivated and able to adapt quickly by building positive relationships with our customer base and the sales division.

You will also possess:

- Minimum 3 years' experience in credit control with proven track record in sales ledger maintenance.
- Experience with bank reconciliation and month-end reporting.
- Strong customer focus and ability to deliver amazing customer service.
- Ability to build strong relationships with internal and external stakeholders.
- Demonstrated ability in conflict management and resolution skills.
- Exceptional communication skills, influencing others to achieve their objectives.
- Sound judgement, ownership and ability to see things through to the end.
- Highly organised with exceptional attention to detail and high accuracy in record keeping.
- Intermediate skills in a variety of applications such as Microsoft Word, Excel, PowerPoint.
- Experience within the precious metals industry will be highly regarded.
- If you are detail oriented, solutions focused and want to develop initiatives and procedures then this is the role for you.

Join the team today, where you can help build an amazing established and growing brand.

FROM MINE TO MARKET, YOUR PARTNER IN PRECIOUS METALS

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